



CCMO Licensee Employee Relief Fund - COVID-19 APPLICANT FAQs

IMMEDIATE RESPONSE PROGRAM (IRP)

What is the Immediate Response Program (IRP)?

The IRP quickly and efficiently provides financial assistance to eligible employees and their families during the COVID-19 crisis.

Is there a limit to the grant amount?

To help efficiently administer grants during the COVID-19 crisis, the Fund is currently utilizing the Immediate Response Program, which includes a set dollar amount limitation per applicant.

How do I know if I am eligible for an IRP grant?

The applicant must meet the following criteria according to the specific Presidentially Declared Disaster:

1. The applicant's primary residence was affected by "Epidemic," causing the applicant to be evacuated, displaced, stranded, quarantined or significantly impacted.
2. The applicant needs food, clothing, or other basic immediate needs.

What type of financial assistance is available? How do I receive my grant?

If the applicant meets all criteria, the applicant is eligible to receive a one-time grant. The awarded grant amount will be issued in the form of an electronic wire transfer into your bank account. Upon approval, usually within 48 business hours, you will receive a secure DocuSign form to provide EAF with your bank information. The form will arrive from: grantpaymentsupport@emergencyassistancefdn.org.

1. Before submitting the grant application, the applicant should triple-check that all personal contact information is correct.
2. The applicant should also check their spam or junk mail folder for notification of awarded grant.

How do I apply for an IRP grant?

Visit IRPstart.com and select "CCMO Licensee Employee Relief Fund" .

Please fill in "CCMO2020" for the Fund Access Code.

The applicant must apply in the state they reside and provide the following information:

1. Legal First Name
2. Legal Last Name
3. Birth Year
4. Employee ID#

Can I get assistance with my rent, medical expenses, utility bills, etc.?

No. The Immediate Response Program is designed to assist with only immediate and basic needs caused by the disaster event.

Will I be taxed on the financial assistance I receive?

Grants awarded in the U.S. are not part of the employee's taxable income. However, outside of the U.S., grants may or may not be taxable.

Do I have to repay the grant?

No. Grants awarded from the Fund are not loans and do not have to be repaid.

For additional community resources, visit the [EAF Resources Webpage](#)

澳門星巴克 (CCMO) 夥伴緊急救援計劃基金 - 新型冠狀病毒 (COVID-19) 申請者常見問題解答 緊急救援計劃 (IRP)

什麼是 "緊急救援計劃" (IRP) ?

在 COVID-19 疫情期間, IRP 能迅速及有效地向符合資格的夥伴及其家人提供財務援助。

救援金額有限制嗎?

為了在 COVID-19 疫情期間有效地幫助有需要的人士, 「香港星巴克 (CCHK) 夥伴緊急救援計劃基金」會對每個申請人設定金額為美金\$256 (相等於葡幣\$2,000)。

我如何知道我是否符合申請資格?

申請人必需符合以下條件:

1. 申請人的主要住所受到"新型冠狀病毒"疫情的影響, 導致申請人流離失所、滯留、隔離或受到重大影響。
2. 申請人需要基本援助, 例如: 食物, 衣服或其他基本即時需要。

那種類型的財務援助可以接受申請? 我如何獲得我的補助?

如果申請人符合所有條件, 則有資格獲得一次性補助。授予的贈款金額將以電匯的形式發送到您的銀行帳戶中。獲得批准後, 通常會在 48 個工作小時內收到安全的 DocuSign 表格, 以向 EAF 提供您的銀行信息。表格來自: grantpaymentsupport@emergencyassistancefdn.org。

1. 在提交申請前, 申請人應仔細檢查所有個人聯絡資料是否正確。
2. 申請人應檢查其垃圾郵件或垃圾郵件文件夾, 確保能收到有關通知。

如何申請 IRP 補助?

登入 IRPstart.com, 然後選擇 "CCMO Licensee Employee Relief Fund"。

請在 Fund Access Code 中輸入 "CCMO2020"。

申請人必須填寫以下資料:

1. 名字 (與澳門身份証/護照相同)
2. 姓氏 (與澳門身份証/護照相同)
3. 出生年份
4. 員工編號

我可以在租金、醫療費、水電費等方面獲得補助嗎?

緊急救援計劃基金是不會在這方面提供補助的, 此計劃旨在解決由疫情而引發的即時和基本需要。

我收到的救援金是否需要徵稅?

救援金不屬於員工收入的部分, 但應課稅與否應由稅務局決定。

我需要償還救援金嗎?

不需要。從該基金獲得的救援金並不是貸款, 所以不需償還。

有關其他詳細資訊, 請參閱 [EAF Resources 網頁](#)。